

Please contact Wavestream Support to assist with troubleshooting and/or to resolve any product issue. If a unit needs to be returned for further investigation or product testing, a Return Material Authorization (RMA) number must be assigned by Wavestream **prior** to return.

**TO REQUEST AN RMA #:**

Email completed RMA form to Wavestream at [support@wavestream.com](mailto:support@wavestream.com)

**IMPORTANT: Please include a copy of completed RMA form with the unit being returned, along with the shipment tracking information.**

To avoid non-warranty shipping damage, please ship the unit in its original packaging material. Make sure to write the RMA # on the outside of all shipping containers.

RMA #
Issued by Wavestream

**SEND EQUIPMENT TO: Wavestream, Attn: RMA # \_\_\_\_\_, 545 West Terrace Drive, San Dimas, CA 91773**

DATE:	CUSTOMER (Name / #):	SALES REP:

**CUSTOMER TECHNICAL CONTACT:**

<i>Name:</i>	<i>Title:</i>
<i>Phone:</i>	<i>E-mail:</i>

**RETURN TO ADDRESS:**

<i>Company:</i>	<i>Address:</i>
<i>Attn:</i>	<i>City, State, Zip:</i>

**RETURNED ITEM DETAIL:**

<i>Wavestream P/N:</i>	<i>Action requested:</i>
<i>Wavestream S/N:</i>	<i>Return Tracking Info:</i>
<i>Reason for return:</i>	

**\*\*\*WAVESTREAM CHARGES AN EVALUATION FEE OF \$1500 USD PER ITEM RETURNED\*\*\***

For warranty repairs, there is no evaluation fee charged. For non-warranty repairs, the \$1500 USD charge will be applied toward the price of the repair, at the time the repair amount is quoted.